

Greg Finnson, Jr.

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Objective

Passionate geek and scholar in search of a third career path. Seeking a meaningful, engaging business relationship with colleagues who will help expand my range of experience, challenge my limits and encourage my continued growth as a highly effective problem-solver.

Eclectic skill set integrates elements of academic rigor and technical precision. Face chaos with an equanimity that demands success. Resourceful. Tenacious.

Specialities

Apple and Windows OS Desktop and Server support, Digital Imaging Devices, Electronic Health Record (EHR) Systems, Network Support, Technical Training, Small Business (SMB), Non-Profit Organizations, Academic Environments

Work Experience

The Silicon Guru,
Computing and Technology Consultancy

1994-Present

Debrief: use guided interviewing to clarify client objectives. Deploy: research, recommend, install and support products tailored to meet those objectives. Optimize: teach clients how to best use and innovate with their new tools.

Women's Total Care,
IT Guru

2009-2010

Manage 20+ computers across 3 locations. Support 25+ users on Windows Vista, Windows XP and Mac OS X. Responsible for all aspects of the networked computing environment: server, workstations, switches, peripherals. Provide staff training and technical documentation. Managed first-stage EHR implementation including screening, hiring and running 6-person data entry staff.

University of Pennsylvania, PennDesign
IT Support Specialist

2000-2006

Part of a small team providing second and third-tier hardware and software support, on multiple platforms, to students, faculty and staff at PennDesign. Recruited, trained and managed 20+ graduate student workers who provided 1st-level support in PennDesign computer labs and studios and monitored specialty equipment.

Supported large format input and output devices. Expertise with numerous graphics/imaging technologies. Administrator of PennDesign's Windows 2003 print server. Active Directory proficient. Participated in and contributed to planning sessions regarding the school's IT vision and strategy. Negotiated with vendors regarding price and service.

Primary technical point of contact and advocate for over 600 graduate students spanning 5 disciplines. Worked with students and faculty to identify technical trends and implement tools relevant to their teaching and research. Developed and ran technology training sessions for undergraduate and graduate students.

Supported University smart classroom technologies including digital projectors, document cameras, AV equipment and video conferencing. Active participant in University product evaluation teams and task forces.

University of Pennsylvania, Support on Site **1999-2000**
IT Support Specialist

Provided Microsoft Windows desktop support, Windows NT administration, web development and training services to University clients. Determined departmental desktop standards; evaluated, purchased and deployed new products and provided training for managers, faculty and staff. Designed and administered department intranet and internet sites using Adobe Acrobat, Photoshop, ImageReady, Dreamweaver, Windows NT and IIS. Worked with department staff to coordinate timely web content delivery.

University of Pennsylvania, Student Financial Services **1997-1999**
IT Support Specialist

Provided comprehensive desktop publishing, web development and word-processing services. Designed, produced and maintained division intranet and internet sites using Adobe Acrobat, Photoshop and CyberStudio. Created content for these sites. Produced all brochures, advertisements and forms for external distribution using Adobe PageMaker.

Princeton University, Registrar's Office **1994-1996**
Research Analyst

Generated and analyzed detailed statistical reports for the Princeton University community, federal government, and national media using SPSS.

Rutgers University, **1993-1997**
Adjunct Faculty

Developed, taught and administered Mass Media and US Democracy. Excellent student reviews.

Rutgers University, **1996-1997**
Computer Lab Manager

Supported hardware and software for 16-station Windows lab and 30 faculty members, including repairs, upgrades, and training. Oversaw hardware and software evaluation and acquisition.

Education

Rutgers University **1991-1997, ABD**

6 fully-funded years at Rutgers in pursuit of PhD. Studied political philosophy, constitutional law, propaganda and their relationship to American politics. Published in *Law and Politics in the Supreme Court* (1993). Fellow at the Folger Shakespeare Library (1993, 1995).

University of California at Berkeley **1988-1990, BS**

Two years of intense study in Political Science and Rhetoric. Particularly interested in effective propaganda techniques and the uses to which they are put. Published in the *Undergraduate Political Science Journal* (1990). Graduated with High Academic Distinction. Elected to *Phi Beta Kappa*. Invited to join *American Philosophical Society*.